

# C+D Learning | Users FAQs

## About

Since August 1, 2022, Update Plus has become C+D Learning. C+D Learning is a Channel located on the C+D Community, and is where all C+D's CPD and Learning modules are now located. C+D learning can be accessed for Free once registered and signed in.

### Q What has changed?

Update Plus is no longer available as a subscription service. Based on your feedback, C+D has created C+D Learning, providing you access to the same exceptional CPD and learning modules, with new content, formats and features, for a richer learning experience, for Free!

### Q What subject areas does C+D learning cover?

C+D Learning covers over 25 topic areas across clinical practice, practical application, herbal remedies and podcasts.

Feel free to explore and browse the modules via the [C+D Learning homepage](#).

### Q What changes will I notice?

Our CPD and learning content is now much easier to use, with a brand-new look and feel, and access to exciting new resources.

#### New Features:

- **Bite-sized learning courses** – for optimum engagement and retention
- **Learn on the go** – pause your learning and return to it at anytime
- **Track your progress** – to better manage your study time
- **Access additional resources** – for the most comprehensive and up-to-date information
- **Access experts** – connect with your peers to take your learning to the next level.

### Q How many modules are available in C+D Learning?

There are hundreds of CPD and learning modules on C+D Learning, with more being added every day, so you can always find the information you need to keep you and your staff on top of the most relevant topics.

### Q What content types/formats are included?

C+D Learning contains CPD and Learning modules in various formats from planned and unplanned CPD to practical approach, cases studies, ethical dilemma and podcasts.

### Q How can I trust your content is accurate and up to date?

e.g Independently written, and peer reviewed by experts [click here](#), regularly updated/reviewed –new and updated content released weekly etc.



For more information on topics, subject areas and content types and formats please view the [C+D Learning User Guide](#)

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## How to

**Q** I am not a registered user of chemistanddruggist.co.uk – How do I access C+D Learning?

**...You are required to register on the C+D website (chemistanddruggist.co.uk) to access C+D learning via the C+D community.**

To register, you will need to set up a Username and Password, which will work across **C+D** and **C+D community**.

Whenever you attempt to sign into the C+D Community you will be redirected to **C+D**.

Once signed in you can access C+D learning via the **Courses homepage**.

**Q** I am a registered user of chemistanddruggist.co.uk – How do I access C+D Learning?

**... Already registered on the C+D website (chemistanddruggist.co.uk)? If yes, you can sign in using your usual Username and Password, which will work across C+D and C+D community.**

If you don't recall or are unsure of your password, there is a "Forgot your password?" link in the sign-in module so you can easily reset it.

Once signed in you can access C+D learning via the **Courses homepage**.

**Q** How do I find and select a C+D Learning module?

**...C+D Learning is split into topics on the C+D Community. You can browse the topics and module from the C+D learning homepage.**

Click on the topic of interest and you'll be directed to a channel containing all the learning content related to that topic. When you find a module you like click Start course to begin.

**Q** How do I complete a course?

**...You can navigate to the individual courses and can begin by selecting 'start course'**

At the end of the course complete the quiz or your CPD entry and download your certificate.

**Q** Can I come back and complete a module later?

**...You can pause and return to the course at any time**

Click on My network on the top right side of the screen and select courses to get a full progress review of all your attempted CPDs.

### Q Can I track my progress?

Yes, from the Activities tab you will see all the latest courses under the topic and your progress on all selected courses.

### Q How can I obtain a course completion certificate?

At the end of the course or from the activity tab you can download your certificate by clicking on the download certificate button.

### Q How do I upload my planned and unplanned learning log sheet to...?

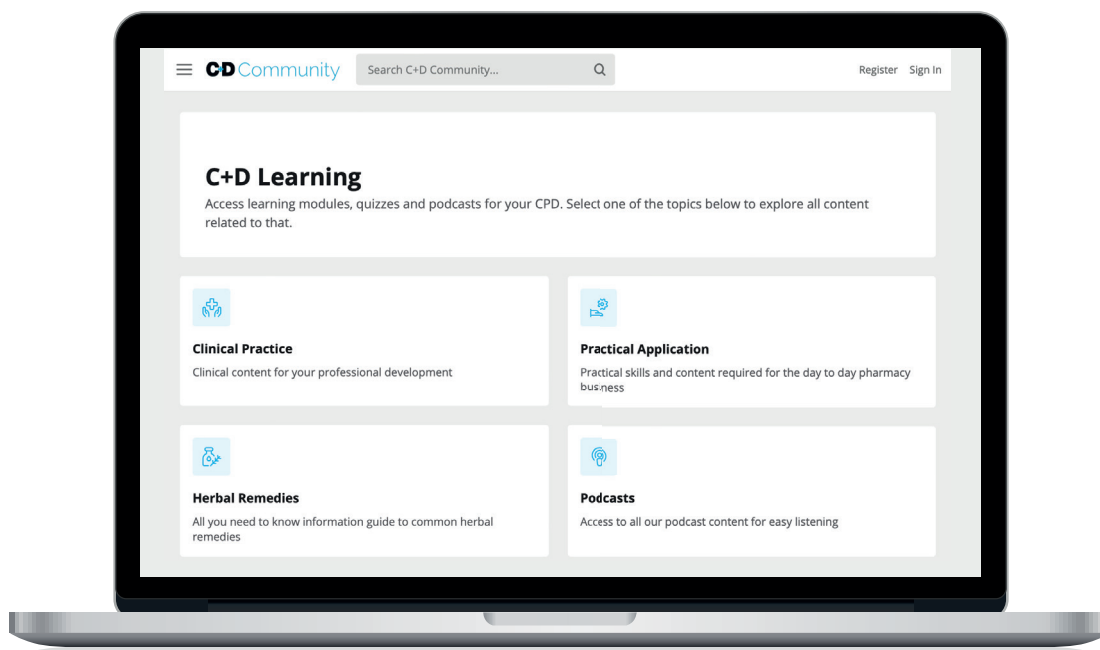
Click on your C+D profile and select My documents. From here you can download your log sheet for your CPD entries.

### Q How can I connect with a peer for a peer-to-peer discussion?

Yes, from the C+D community, navigate to rooms and select the Revalidation- find a peer room. Register/Join this room and start a conversation for the type of peer you are seeking.



For general information on how to make the most out of the C+D Community please follow the links to the [C+D community FAQs](#)



## Contact us

If you have any queries related to C+D Learning, please contact Mariam or Nana:

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