

# Insurance Day User Guide

June 2021

# Welcome to the new Insurance Day

## Contents

- 3 Registration and sign-in
- 4 Personalising your content
- 5 Main Menu
- 6 Topic Page
- 7 Article Page
- 8 My View Page
- 9 Edit My View
- 10 Search Functionality
- 11 Search Results
- 12 My Account
- 13 Online support
- 14 Client Services



**Richard Meade**  
Managing Editor,  
Insurance Day

« The next stage in Insurance Day's digital evolution will give our subscribers improved access to more of the market-leading news and insight they rely on. »»

# Registration and sign-in



You can **sign-in** **1** to insuranceday.com with your current username.

You may need to reset your password as our enhanced security places more stringent requirements on usernames and passwords. Passwords **must contain:**

- ✓ At least 8 characters
- ✓ A mix of numbers and letters

And **must not contain:**

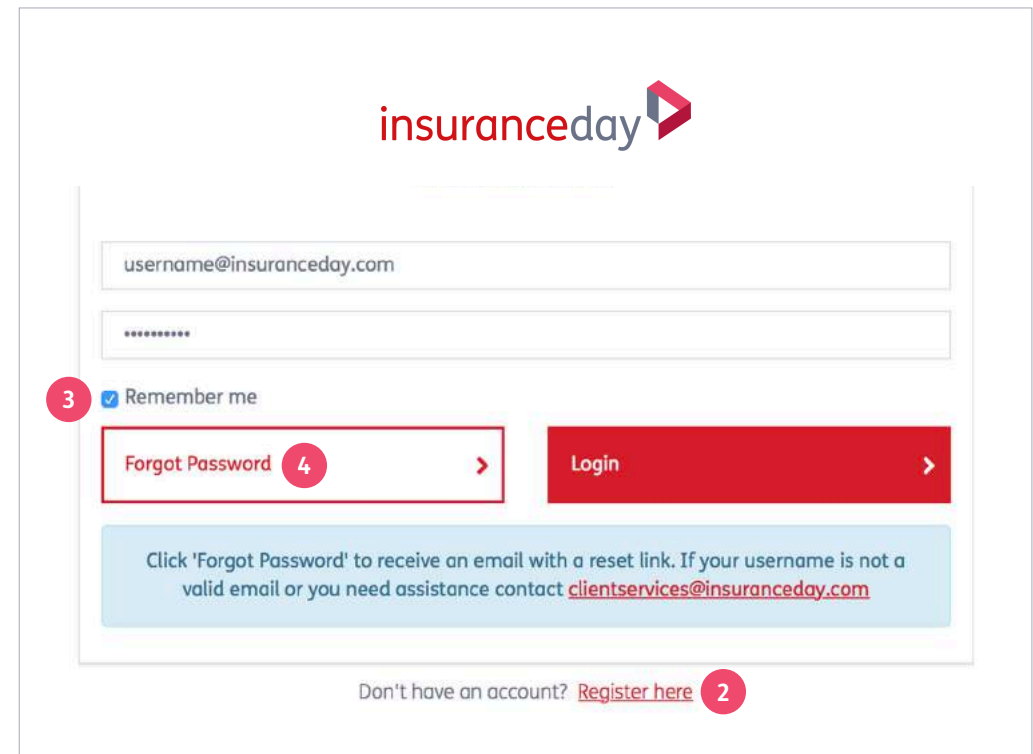
- ✗ Your first name or last name
- ✗ Any part of your username, i.e. email address
- ✗ Obvious words such as 'password'

## New to Insurance Day?

If you do not have a login but are part of a corporate account you can **Register** **2** with your corporate email and create your password.

## Need assistance?

If you would like help with your login or resetting your password simply email [clientservices@insuranceday.com](mailto:clientservices@insuranceday.com)



**3** Don't forget to tick the **'Remember my password'** box to avoid login in each time.

**4** If you have **forgotten your password** you can easily request a password reset link.

# Personalising your content

When signing in first time, click on My Account to set up your account. You can opt-in to receive our newsletters to keep you updated on insight relevant to you.

MY ACCOUNT MY VIEW SETTINGS SAVED SEARCHES SUBSCRIPTIONS EMAIL PREFERENCES

## Email Preferences

Select the emails you would like to receive from Insurance Day or Lloyd's List.

### Newsletter Emails

Title <span style="font-size: 0.8em;">⌵</span>	Daily Email	Weekly Email
Insurance Day	<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> Yes
Lloyd's List	<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> Yes


UPDATE EMAIL PREFERENCES

# Main Menu

Once you have logged in – you will see the latest content published on Insurance Day.



You can view content by: markets; sectors; hot topics; regulars; data tools and regions.  
To view our regular features such as: **ID comment**, **People Moves**, **Stockwatch**, **Interviews**, **Legal Focus**, **Focus**, **Viewpoint** click on Regulars

---




Other Publications: [Lloyd's List](#) Having Problems? [Get in Touch](#)

**SUBSCRIBE**

Hi, Loussine |  [My Account](#) |  [Sign Out](#)

---



**Hot Topics** ▼

**Markets** ▼

**Regulars** ▼


**Regions** ▼




**Marketing Solutions** ▼

**More** ▼

**MY VIEW**

---



Mobile friendly   Lloyd's List 

# Topic Page

When you are viewing content by specific topic, you can set up an **Email Alert** <sup>1</sup>. This feature will notify you of any new content tagged to your topic.


You can **Bookmark** <sup>2</sup> any articles to come back to later.

To view the list of **bookmarked articles**, go to “My Account” and click on “Bookmarks”

## Cyber

**JUMP TO SECTION** [Latest from Cyber](#)

Cyber is the fastest growing class of business in the London market, but underlying cyber risks impact all classes. The market faces the dual challenge of seizing the growth opportunities presented while also effectively managing its exposures.



02 Feb 2017 | NEWS BOOKMARK

### Axis CEO sees no limits to scope of third-party capital

By [Michael Faulkner](#)

Albert Benchimol says capital partners could share risk across 'totality' of re/insurer's

[Lloyds](#) | [Reinsurance](#) | [Bermuda](#)

02 Mar 2017 | NEWS BOOKMARK

### CFC increases limits for transaction liability product suite

By [Rebecca Hancock](#)

Demand for cover up in M&A deals

Casualty

ADVERTISEMENT

### World Fleet Value Report


Uncover transactional sale prices going back to 2005

[Find out more](#)

Lloyd's List Intelligence

1

2

 Set Alert for Insurance Day Hot Topics :: Cyber Risk

# Article Page

There are a few features available to you on an article page.

You can **email, print, bookmark** <sup>1</sup> any articles; you can also share the articles on **social media**.


For each article, there are **Tags** <sup>2</sup> at the top and bottom which highlight the main topics covered in the article. You can click on these to view similar content of interest to you.

You can Click on an **Author's name** <sup>3</sup> to find out more and to read more articles published by them. You can set up alerts to receive future content.

<sup>2</sup> TAGS: [Big Interview](#) | [International](#) | [Allianz](#) <sup>1</sup> EMAIL PRINT BOOKMARK SHARE

## AGCS's Buckle: 'Remediation is about bringing confidence back to the underwriting front line'

10 Jun 2021 | ANALYSIS

 by **Rasaad Jamie** <sup>3</sup>  
[rasaad.jamie@informa.com](mailto:rasaad.jamie@informa.com)

The insurer is set on creating a 'conscious, competent' underwriting culture at a time when the trend in the market is for blind following and automated underwriting, the company's chief underwriting officer for corporate lines explains



TONY BUCKLE, CHIEF UNDERWRITING OFFICER, CORPORATE LINES, ALLIANZ GLOBAL CORPORATE & SPECIALTY

ADVERTISEMENT




Lloyd's List Intelligence

Extensive ownership data on 235,000+ maritime companies

### Topics

- TOPIC**
- > [Big Interview](#)
- REGIONS**
- > [International](#)
- COMPANIES**
- > [Allianz](#)
- MARKETS**
- > [Casualty](#)
  - > [Property](#)

ADVERTISEMENT



Lloyd's List Intelligence

100% coverage of the live commercial fleet

# My View Page

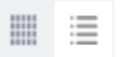
**My View** allows you to quickly and easily access the content that is relevant to you.

The **My View** <sup>1</sup> tab appears at the top of the navigation menu. Click **Edit My View** <sup>2</sup> to update preferences in your personalised view.

## My View Page

[EDIT MY VIEW](#)

**2**



In this section you will see your subscriptions.

You can change what you see in here by going to [Edit My View](#)

## My Aviation

[SEE ALL AVIATION](#)

[EDIT MY VIEW](#)



10 Jun 2021 | NEWS

### AGCS names Schoen as global head of aviation claims

By [John Shutt](#)

Executive sees remit expand from US aviation to global

[North America](#) | [Aviation](#) | [People moves](#)

02 Jun 2021 | NEWS

### Price Forbes appointed co-ordinating broker for Aircraft Builders Council

By [Marc Jones](#)

Broker appoints David Sales from Ed to oversee programme

01 Jun 2021 | NEWS

### Piiq wins Airbus account from WTW: reports

By [Marc Jones](#)

Reports suggest new aviation broker has swooped on major account

### Viewpoint: The Aviation Insurance Market's Return To Normal Is Filled With Risk

Aviation Insurers To Press For Further Rate Hikes This Year



# Edit My View

## My View Settings

GO TO MY VIEW

SAVE

3

Choose what you see on 'My View'.

Select a sector to follow from the list below. To change the order that these are displayed to you just drag and drop your priorities and remember to save. Please then select My View at the top of the page to go to your personalised page.

### Insurance Day

CHANNEL FOLLOWING    CLOSE ^

Pick and choose the topics you are interested in. Drag and drop to prioritise what you see first.

Aviation	<input checked="" type="button" value="FOLLOWING"/>	1	<input type="button" value="☰"/>	2
Casualty	<input checked="" type="button" value="FOLLOWING"/>		<input type="button" value="☰"/>	
Energy	<input type="button" value="NOT FOLLOWING"/>		<input type="button" value="☰"/>	
Insurance-Linked Securities	<input type="button" value="NOT FOLLOWING"/>		<input type="button" value="☰"/>	
Lloyd's	<input type="button" value="NOT FOLLOWING"/>		<input type="button" value="☰"/>	
Marine	<input type="button" value="NOT FOLLOWING"/>		<input type="button" value="☰"/>	
Political & Trade	<input type="button" value="NOT FOLLOWING"/>		<input type="button" value="☰"/>	
Property	<input type="button" value="NOT FOLLOWING"/>		<input type="button" value="☰"/>	
Reinsurance	<input type="button" value="NOT FOLLOWING"/>		<input type="button" value="☰"/>	
Socially	<input type="button" value="NOT FOLLOWING"/>		<input type="button" value="☰"/>	

1 Click **Follow** to add topics to your personalised view.

2 You can also prioritise the content you see first on the **My view** page by dragging and dropping the topics.

3 Don't forget to **save** your changes and then click on **Go to my view**.

# Search Functionality

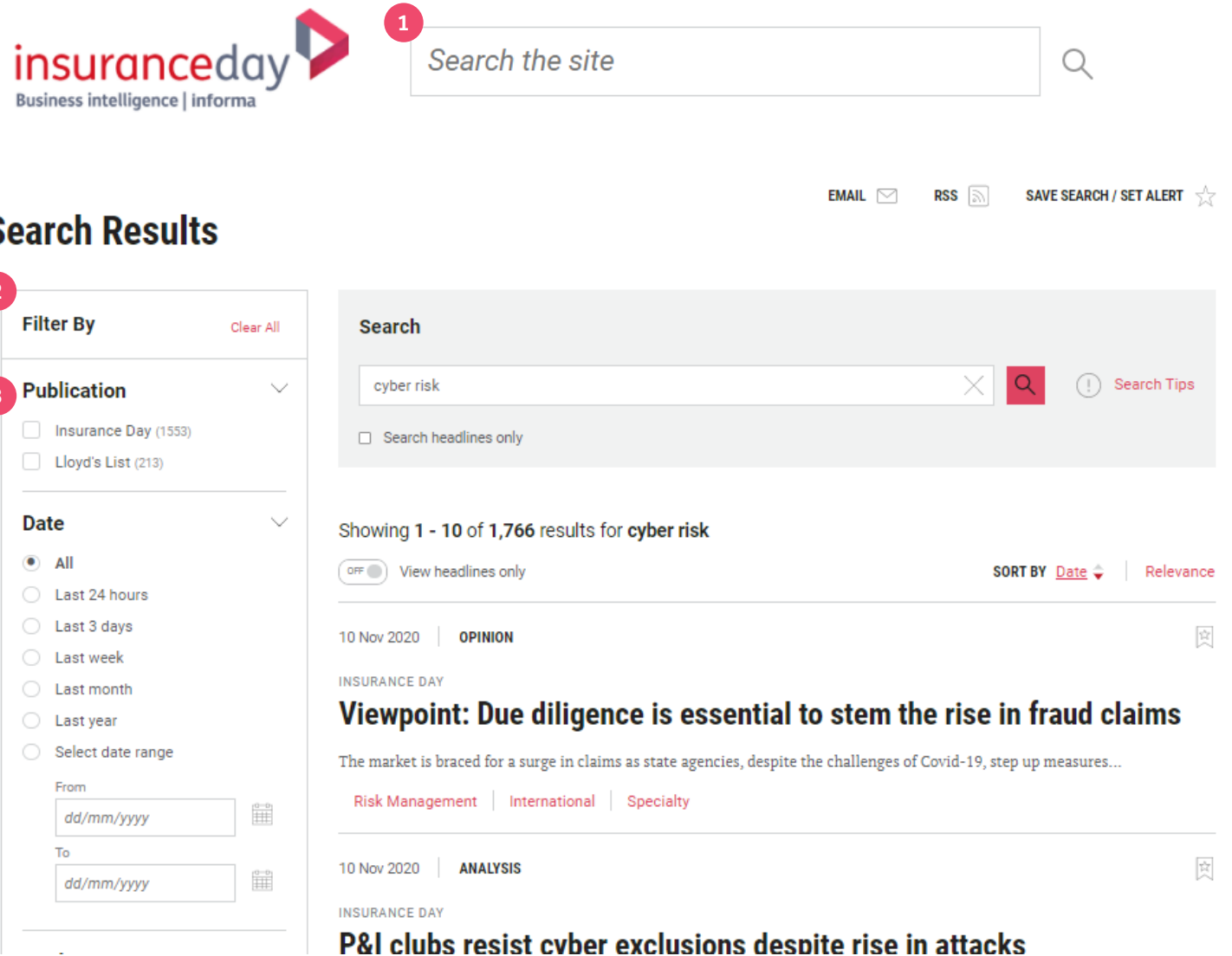
If you're looking for specific information please use the **Search Bar** <sup>1</sup> located at the top of every page.

Once you have initiated a search, you can refine your criteria by using the **Search Filters** <sup>2</sup> located down the left side of the page.

Simply click the boxes to filter your search results.

**Important note:** You can select your subscription in the **Publication** <sup>3</sup> filter to search only Insurance Day. You can also search Lloyd's List but your results will be limited unless you subscribe to both services.

For full access to Lloyd's List content, email [subscription.enquiry@insuranceday.com](mailto:subscription.enquiry@insuranceday.com) or call +44 (0)20 3377 3792



The screenshot displays the insurance day search interface. At the top right, the search bar (1) contains the text "Search the site" and a magnifying glass icon. Below the search bar, there are links for "EMAIL", "RSS", and "SAVE SEARCH / SET ALERT".

The main content area is titled "Search Results". On the left side, there are three filter sections:
 

- Filter By** (2) with a "Clear All" link.
- Publication** (3) with a dropdown arrow, containing two options: "Insurance Day (1553)" and "Lloyd's List (213)".
- Date** with a dropdown arrow, containing radio button options: "All", "Last 24 hours", "Last 3 days", "Last week", "Last month", "Last year", and "Select date range". Below these are "From" and "To" date input fields with calendar icons.

The search results area shows:
 

- A search bar containing "cyber risk" with a search icon and a "Search Tips" link.
- A checkbox for "Search headlines only".
- A summary: "Showing 1 - 10 of 1,766 results for cyber risk".
- A "View headlines only" toggle (currently OFF).
- Sort options: "SORT BY Date" and "Relevance".
- Two search results are visible:
  - 10 Nov 2020 | **OPINION**: "Viewpoint: Due diligence is essential to stem the rise in fraud claims". The snippet reads: "The market is braced for a surge in claims as state agencies, despite the challenges of Covid-19, step up measures...". Tags: Risk Management | International | Specialty.
  - 10 Nov 2020 | **ANALYSIS**: "P&I clubs resist cyber exclusions despite rise in attacks".




# Search Results

There are features available to you on the results page.

- 1 You can **Email** your search results\*; Set up a **Custom RSS Feed**; **Save your search** to easily update results at any time; **Set up Email Alert** to receive an update when relevant new content is published.
- 2 **Search Tips** will help you to get the best results
- 3 **Bookmark** articles from search results to revisit later.

\*emailed search results will require login to view the full articles. To add users to your account please contact [clientservice@insuranceday.com](mailto:clientservice@insuranceday.com)

### Search

    Search Tips 2

Search headlines only

Showing 1 - 10 of 1,766 results for **cyber risk**

OFF View headlines only

SORT BY [Date](#)  | [Relevance](#)

10 Nov 2020 | **OPINION**



INSURANCE DAY

## Viewpoint: Due diligence is essential to stem the rise in fraud claims

The market is braced for a surge in claims as state agencies, despite the challenges of Covid-19, step up measures...

[Risk Management](#) | [International](#) | [Specialty](#)

10 Nov 2020 | **ANALYSIS**



INSURANCE DAY

# My Account

You can view **My Account** <sup>1</sup> on every page to access:

- <sup>2</sup> **Bookmarks** to see all the articles you have bookmarked
- <sup>3</sup> **Contact Information** to manage and update your personal details or change your password
- <sup>4</sup> **My View Settings** to personalise the content you want to follow in My View
- <sup>5</sup> **Saved Searches & Alerts** to view and re-run all your saved searches. You can also select to be emailed whenever new content is published
- <sup>6</sup> **Subscriptions** to view the content you are subscribed to and check when this is due to expire
- <sup>7</sup> **Email Preferences** to manage the newsletter emails you want to receive

Other Publications: [Lloyd's List](#) Having Problems? [Get in Touch](#)

1 [My Account](#) | [Sign Out](#)

2 [BOOKMARKS](#)
3 [CONTACT INFORMATION](#)
4 [MY VIEW SETTINGS](#)
5 [SAVED SEARCHES](#)
6 [SUBSCRIPTIONS](#)
7 [EMAIL PREFERENCES](#)

## Contact Information

### User Name / Email Address

To update your email address/username, please call call UK support at +44 (0)20 3377 3996 / APAC support at +65 6508 2430 or email [onlineaccess@informa.com](mailto:onlineaccess@informa.com).

---

### Name

Salutation

First Name \*

Middle Initial

Last Name \*

### Update Your

Click here to update

UPDA

### Contact deta

Phone

### Shipping Ad

Country

Street Address

# Online Support

## Support materials

In addition to this guide you can also find FAQ's on our site to help you to answer any questions you have.

## Training Videos

Starting with 'Access and Navigation' we will be adding videos to our support page to ensure you always have 24/7 access to quick and helpful visual guides to get you started using insuranceday.com.

## Training Calendar

You can also sign up to one of our scheduled training sessions that will get you using insuranceday.com to its fullest potential and your maximum advantage. Our training is live so please ask our trainers questions to help us to help you make the most of your Insurance Day service.

Simply visit our client support page to sign up now.  
[insuranceday.com/clientsupport](https://insuranceday.com/clientsupport)



# Client Services

Our client support team is on hand to answer any questions and help to get you working more efficiently, please contact us on:

[clientservices@insuranceday.com](mailto:clientservices@insuranceday.com)

## **APAC**

**+65 650 82430**

*Mon-Fri: 9am to 5pm SGT  
Singapore*

## **EMEA/USA**

**+44 203 377 3996**

*Mon-Fri: 9am to 5pm GMT  
London/New York*

[insuranceday.com/clientsupport](https://insuranceday.com/clientsupport)

