Welcome to the new Insurance Day

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The next stage in Insurance Day’s digital evolution will give our subscribers improved access to more of the market-leading news and insight they rely on.

Richard Meade
Managing Editor, Insurance Day
Registration and sign-in

You can sign-in to insuranceday.com with your current username.

You may need to reset your password as our enhanced security places more stringent requirements on usernames and passwords. Passwords must contain:

✓ At least 8 characters
✓ A mix of numbers and letters

And must not contain:

✘ Your first name or last name
✘ Any part of your username, i.e. email address
✘ Obvious words such as 'password'

New to Insurance Day?

If you do not have a login but are part of a corporate account you can Register with your corporate email and create your password.

Need assistance?

If you would like help with your login or resetting your password simply email clientservices@insuranceday.com

Don't forget to tick the ‘Remember my password’ box to avoid login in each time.

If you have forgotten your password you can easily request a password reset link.
Personalising your content

When signing in first time, click on My Account to set up your account. You can opt-in to receive our newsletters to keep you updated on insight relevant to you.

## Email Preferences

Select the emails you would like to receive from Insurace Day or Lloyd’s List.

### Newsletter Emails

<table>
<thead>
<tr>
<th>Title</th>
<th>Daily Email</th>
<th>Weekly Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Insurance Day</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Lloyd’s List</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

UPDATE EMAIL PREFERENCES
Main Menu

Once you have logged in – you will see the latest content published on Insurance Day.

You can view content by: markets; sectors; hot topics; regulars; data tools and regions.
To view our regular features such as: **ID comment, People Moves, Stockwatch, Interviews, Legal Focus, Focus, Viewpoint** click on Regulars
When you are viewing content by specific topic, you can set up an Email Alert. This feature will notify you of any new content tagged to your topic.

You can Bookmark any articles to come back to later.

To view the list of bookmarked articles, go to “My Account” and click on “Bookmarks.”
There are a few features available to you on an article page. You can email, print, bookmark any articles; you can also share the articles on social media.

For each article, there are Tags at the top and bottom which highlight the main topics covered in the article. You can click on these to view similar content of interest to you.

You can Click on an Author's name to find out more and to read more articles published by them. You can set up alerts to receive future content.
My View Page

My View allows you to quickly and easily access the content that is relevant to you.

The My View tab appears at the top of the navigation menu. Click Edit My View to update preferences in your personalised view.

My View Page

In this section you will see your subscriptions.
You can change what you see in here by going to Edit My View

My Aviation

AGCS names Schoen as global head of aviation claims
By John Shutt
Executive sees remit expand from US aviation to global

Price Forbes appointed coordinating broker for Aircraft Builders Council
By Marc Jones
Broker appoints David Sales from Ed to oversee programme

Piq wins Airbus account from WTW: reports
By Marc Jones
Reports suggest new aviation broker has swooped on major account

Viewpoint: The Aviation Insurance Market's Return To Normal Is Filled With Risk

Aviation Insurers To Press For Further Rate Hikes This Year
Edit My View

My View Settings

Choose what you see on 'My View'. Select a sector to follow from the list below. To change to order that these are displayed to you just drag and drop your priorities and remember to save. Please then select My View at the top of the page to go to your personalised page.

1. Click Follow to add topics to your personalised view.

2. You can also prioritise the content you see first on the My view page by dragging and dropping the topics.

3. Don't forget to save your changes and then click on Go to my view.

Insurance Day

Pick and choose the topics you are interested in. Drag and drop to prioritise what you see first.

1. FOLLOWING

2. NOT FOLLOWING
Search Functionality

If you're looking for specific information please use the Search Bar located at the top of every page.

Once you have initiated a search, you can refine your criteria by using the Search Filters located down the left side of the page.

Simply click the boxes to filter your search results.

Important note: You can select your subscription in the Publication filter to search only Insurance Day. You can also search Lloyd's List but your results will be limited unless you subscribe to both services.

For full access to Lloyd's List content, email subscription.enquiry@insuranceday.com or call +44 (0)20 3377 3792.
Search Results

There are features available to you on the results page.

1. You can Email your search results*; Set up a Custom RSS Feed; Save your search to easily update results at any time; Set up Email Alert to receive an update when relevant new content is published.

2. Search Tips will help you to get the best results

3. Bookmark articles from search results to revisit later.

*emailed search results will require login to view the full articles. To add users to your account please contact clientservice@insuranceday.com
My Account

You can view **My Account** on every page to access:

1. **Bookmarks** to see all the articles you have bookmarked
2. **Contact Information** to manage and update your personal details or change your password
3. **My View Settings** to personalise the content you want to follow in My View
4. **Saved Searches & Alerts** to view and re-run all your saved searches. You can also select to be emailed whenever new content is published
5. **Subscriptions** to view the content you are subscribed to and check when this is due to expire
6. **Email Preferences** to manage the newsletter emails you want to receive

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**Contact Information**

**User Name / Email Address**

To update your email address/username, please call UK support at +44 (0)20 3377 3996 / APAC support at +65 6508 2450 or email onlineaccess@informa.com.

**Name**

- **Salutation**
- **First Name**
- **Middle Initial**
- **Last Name**
Online Support

Support materials
In addition to this guide you can also find FAQ’s on our site to help you to answer any questions you have.

Training Videos
Starting with ‘Access and Navigation’ we will be adding videos to our support page to ensure you always have 24/7 access to quick and helpful visual guides to get you started using insuranceday.com.

Training Calendar
You can also sign up to one of our scheduled training sessions that will get you using insuranceday.com to its fullest potential and your maximum advantage. Our training is live so please ask our trainers questions to help us to help you make the most of your Insurance Day service.

Simply visit our client support page to sign up now. insuranceday.com/clientsupport
Client Services

Our client support team is on hand to answer any questions and help to get you working more efficiently, please contact us on:

clientservices@insuranceday.com

APAC
+65 650 82430
Mon-Fri: 9am to 5pm SGT
Singapore

EMEA/USA
+44 203 377 3996
Mon-Fri: 9am to 5pm GMT
London/New York

insuranceday.com/clientsupport